Here you will find

- Theory: ideas, specialized literature ...
- Communication: specialized forums, associations ...
- Mailing list OeB_multikulturell@web.de
- Practice: regular programmes, acquisition and stock management, bibliographics, sources, exemplary projects ...

Beyond that we offer the following in the “materials in various languages” section

- glossaries
- sample texts
- links
- information in 20 languages; for example, for learning German and for the federal naturalization test

The current list of members and associate members of the commission can be found on the website www.bibliotheksverband.de/lachgruppen/kommissionen/interkulturelle-bibliotheksarbeit.html
Why intercultural library services?

Approximately 20 percent of people living in Germany are migrants or descendants of migrants, and the trend is increasing.

The promotion of integration is an essential task of local communities. Public libraries make an indispensable contribution to intercultural educational offerings.

Being open to all population groups, libraries, with their intercultural and multi-lingual services, can ensure equal access to literacy and knowledge – and thus encourage an active participation in community life. At the same time libraries provide space for meeting and for communication. They are places of learning in all its diversity.

We promote

the consolidation of intercultural services in the daily operation of the library. **Intercultural services must become an integral part of every library** – from acquisitions to personnel policy.

Step by step, intercultural library work in Germany must adapt to international standards; for example, by means of

• central intercultural services
• library personnel who have intercultural competence and reflect the diversity of society.

In many German libraries there are already intercultural services that show promise. What counts is to **network effectively available initiatives** and make their results better known.

The Commission for Intercultural Library Services in the German Library Association

• supports libraries in the establishment of intercultural services
• advises libraries in the acquisition and collection management of foreign language media
• supplies communication and information material
• carries out public relations work
• provides contacts to disseminators of information and partners
• arranges the exchange of experiences between all involved people
• provides and contacts speakers for conferences and further training.