

Reinventing the physical library Libraries in a new context

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Why now?

- Another kind of society
- Integration of various formats - and promote a the new kind of access
- Staff demographic issues
- Change in user behaviour

A library serving - what kind of society?

- Information Society / ICT focus
- Media explosion and convergence
- e-Europe 2005 (Barcelona etc.)
- WSIS 2003-2005
 - Towards Knowledge Societies

Overall challenges

In a few years the library may provide access to encyclopaedia, dictionaries, non fiction, articles, music, film, multimedia products on a digital basis

24/7
- in your home or elsewhere

What is the core of library service?
What will it mean to the (physical) library?

Nærum new Gymnasium Library, 2004

Næstved Public Library, 2004

International shift of focus:

From collections to communication
From storage to access
ICT where possible
Self Service
Marketing layout and design

Whether public or research library We see a CHANGE in focus:

- From collections to users
- ACCESS/traditional & digital
- SPACE/ The library as a PLACE

**Whether public or research library
- a place stimulating:**

- Meetings
- New insight, learning and understanding
- Concentration
- Contemplation
- Cultural experiences/cultural heritage
- Reading joy

Creating the new Libraries as:

- Place-maker libraries
- Iconic-landmark buildings
- Green management
- Organic flow and design
- Centres of both virtual and classic services



**With open-plan layout
& Activity Zones**

- Information Area – Bibliotek.dk pick-up reservations
- Lounge: wireless access, hot-spot, café, exhibition
- Professional help desk with access to collections, Classic Library, working facilities plus study room facilities
- Concentration Area
- Preservation Facilities
- Auditorium & Concert Halls

A new research & study library

- CBS Solbjerghave
 - CBS Porcelaenshaven
- www.cbs.dk



Model 1:
Collections in open basement and various working and study places plus any relevant facilities all over the rest of the house

Model 2:
non-book library with focus on face-to-face professional guidance, long opening hours and all relevant working and study facilities

**With interactive learning elements
and pervasive computing**

Århus/Jylland
Transformation
Room for kids



What kind of library concepts?

- Information & Learning Centres
- Information literacy – traditional literacy
- Study & research
- Cultural hub and meeting place in a diverse environment
- Democracy development – bridging the accelerating gap between citizens and stimulating citizenship

Revitalising core of the library – redesigning services!

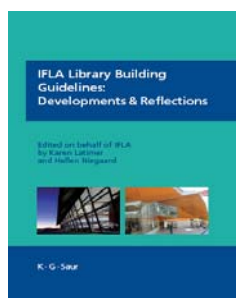
Prioritising

- 24/7 - open every day all week
- Face-to-face service
- Incorporate web based services & Online-guidance
- Design line – for both physical and digital services
- Personalised services
- “Community programmes”
- Rethinking of classic services
- Pool all staff resources and competencies
- Promote New Front Service and Outgoing Activities

And reconsidering Collection Strategies via:

- Analysing requirements for new services
- Re-evaluating existing service areas
- Defining future service concepts incl.
 - shelving needs
 - securing access to e-resources
- Developing strategy for delivering information to user with a different user pattern/within a changing national library landscape

IFLA's new building guidelines, 2007



Developments & Reflections

Top ten qualities of good space
Reinventing the Physical library
Investigating the need for space
Unlocking the library
Investigating the need for space
Users and public space
Configuring Internal Staff areas
How was it for you

Guidelines for planning the process
A couple of National Standards

Why investing in new buildings or redesigning old buildings now?

- **TO REINVENT** the physical library – from collections to user focus:
 - Integrating various digital formats - and promoting new ways of access
 - Meeting present user needs and behaviour
- **TO PROMOTE** potent libraries – and updated library services for the 21st century

Questions or study tour input?
Kindly contact me: hn@dbf.dk

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